

MANAGED IT SERVICES

The LCO Group – a different kind of IT outsourcing company

Since its inception in 1999, The LCO Group has focused on Lowering the Cost of Ownership for businesses needing technology consulting services in New York City. We recognize the importance of keeping IT support

costs under control, while maintaining a high quality of service. We have achieved this delicate balance by applying rigorous productivity enhancements, coupled with a best-practices approach to consulting. The results have been excellent, and The LCO Group is the premier provider of high-level, low cost technology outsourcing services in New York.

Our engineers and network techs are 'Business People' first

The LCO Group employs first-class IT consultants that bring expertise and customer support skills to our clients. Our 'boutique' approach to network computer consulting allows us to remain agile, and give urgency to our small and mid-size



business client needs, while utilizing the experience gained from our years of experience working for larger organizations and enterprises. Our top priority is hiring consultants with superior communication skills. That is the cornerstone of our success - keeping the customer informed, involved, and aware of their options, their costs, their risks, and their end-goals.

Our guaranteed approach to 100% client satisfaction

At The LCO Group, we pride ourselves on one simple mission - *total customer satisfaction.* That single phrase underlies everything we do - and it shows in our results. We have a one hundred percent satisfaction record over the past three years - not one single client has left us because of dissatisfaction with our service. That is a

claim that none of our competitors can match - and The LCO Group stands by all of our work with an unconditional guarantee.

Contact us today- see what the Right IT Partner can do for you

At The LCO Group, we start off all client engagements with a free, onsite consultation with a trained, experienced, and certified *engineer* - not a simple salesperson. We will discuss your technology, its application to your business, and how other firms are employing technology to gain a competitive edge.

Service Offerings

Network Support

Desktop Support

Monitoring Services

Disaster Recovery and Business Continuity

Programming Services/ Database Design

Help Desk/NOC

Business/Productivity
Analysis

Security Auditing/Pen Testing

Specialty Services